

CAM APPLICATION PROGRAM

CONTACT LIST

The CAM process involves multiple steps and actors. This Contact List is designed to help you figure out which organization to contact and when.

When should I contact the CAM Hotline?

The International Rescue Committee (IRC) operates the CAM hotline to provide information to families.

Contact the CAM Hotline if:

- You would like to find out if you or someone you know is eligible to apply for CAM
- You have submitted a CAM application, but you don't know which Resettlement Agency you are working with or unable to reach the Resettlement Agency
- You filed a CAM application in 2017 or earlier
- Your child or family member was granted parole through CAM and you would like more information.

How can I contact the CAM Hotline?



U.S.: +1 (917) 410 7546
Central America: +50321133539
info@menoresCAM.com

When should I contact Kids in Need of Defense (KIND)?

KIND is supporting IRC and the Resettlement Agencies with the CAM application process. KIND cannot provide assistance once a CAM application has been submitted. After submission, you must contact your assigned Resettlement Agency.

Contact KIND if:

- KIND is currently working on your CAM application and the application has not been submitted
- KIND submitted your application, but you don't remember which Resettlement Agency you are working with

How can I contact KIND?

- Phone: +1 (855) 477-9998
- Email: solicitantesCAM@supportkind.org

When should I contact a Resettlement Agency?

The designated Resettlement Agencies, including IRC, have affiliates throughout the country who can help families with their CAM applications and support them throughout the process.

Contact a Resettlement Agency if:

- Your CAM application has already been submitted, and you have questions, are requesting a case status update, or need to add or remove family members from your CAM application.
- You or your family members on the CAM application have moved to a new address or have updated contact information
- When your family members on the CAM application are experiencing safety concerns or emergencies

How can I contact a Resettlement Agency?

If you want to call the Resettlement Agency nearest to you, please **contact the CAM Hotline**.

