When should I contact the CAM Hotline?

The International Rescue Committee (IRC) operates the CAM hotline to provide information to families.

Contact the CAM Hotline if:

- You would like to find out if you or someone you know is eligible to apply for CAM
- You have submitted a CAM application, but you don’t know which Resettlement Agency you are working with or unable to reach the Resettlement Agency
- You filed a CAM application in 2017 or earlier
- Your child or family member was granted parole through CAM and you would like more information.

How can I contact the CAM Hotline?

U.S.: +1 (917) 410 7546
Central America: +50321133539
info@menoresCAM.com

When should I contact Kids in Need of Defense (KIND)?

KIND is supporting IRC and the Resettlement Agencies with the CAM application process. KIND cannot provide assistance once a CAM application has been submitted. After submission, you must contact your assigned Resettlement Agency.

Contact KIND if:

- KIND is currently working on your CAM application and the application has not been submitted
- KIND submitted your application, but you don’t remember which Resettlement Agency you are working with

How can I contact KIND?

- Phone: +1 (855) 477-9998
- Email: solicitantesCAM@supportkind.org

When should I contact a Resettlement Agency?

The designated Resettlement Agencies, including IRC, have affiliates throughout the country who can help families with their CAM applications and support them throughout the process.

Contact a Resettlement Agency if:

- Your CAM application has already been submitted, and you have questions, are requesting a case status update, or need to add or remove family members from your CAM application.
- You or your family members on the CAM application have moved to a new address or have updated contact information
- When your family members on the CAM application are experiencing safety concerns or emergencies

How can I contact a Resettlement Agency?

If you want to call the Resettlement Agency nearest to you, please contact the CAM Hotline.